Current Experience

Product Overview Who is it for: Attorneys handling legal cases and matters for clients, often on the go. Questions Challenges Needs Seamless Task Completion Minimised steps What are the needs of this user? App Switching Attorneys are frequently on the go, managing critical legal matters. Their primary challenge is completing time-sensitive tasks like attaching important documents to legal matters while working in mobile environments with limited What are some challenges the user faces? Quick Access to Relevant Matters Time sensitive/ pressure Task Automation time and attention. Their ideal experience is a streamlined workflow that integrates with their email, allows them to attach documents to matters with minimal effort, and provides immediate confirmation that the document is How do users currently solve a problem like this? Ensure Compliance and Accuracy Secure attachment Complexity correctly attached. They value efficiency, security, and ease of use in a mobile system that helps them maintain productivity under pressure. Their ideal experience is a streamlined workflow that integrates with his email, allows them Reduce Errors (eg upload fail, duplicate upload) What are the goals of the user? Mobile friendly Mobile environment to attach documents to matters with minimal effort, and provides immediate confirmation that the document is correctly attached. What are their primary responsibilities? Security concerns What other tasks are performed on the go? Distractions Triggers, Environments & Platforms Why this is important? Platform Client office Improved efficiency Time Saved Better UX Prevents possible data breach In Transit Mobile Accessibility Peace of mind (users) Busy/distractive environments

Time sensitive tasks

Rough Sketches